

Angelo State University Library
Policy and Procedure Memorandum
PPM #3: Primary Clientele & Acceptable Facilities Use

UNIVERSITY LIBRARY COMMITTEE APPROVAL

3 December 2016

SCHEDULE FOR REVIEW

This PPM will be reviewed in June of even-numbered years by the Executive Director of Library Services in consultation with University Library Committee.

DIRECTOR'S NOTE

13 September 2020

- During the COVID-19 pandemic, PPMs and LPs may be **temporarily amended** to balance public health considerations with the library's service and operation responsibilities. Any amendment of this nature in no way supersedes the traditional collaboration between the library and the University Library Committee for regular scrutiny of governing documents.
- Any concerns or questions regarding this PPM's content – traditional or temporary – should be sent to Chris Matz chris.matz@angelo.edu

Primary Clientele and Acceptable Facilities Use

The Angelo State University Library provides access to information and services to the campus community and surrounding areas. The Library also strives to protect access to library facilities and services, to ensure the safety of users and staff, to protect library resources and facilities from damage, and to ensure a pleasant and conducive environment for study and research for all users.

The Porter Henderson Library requires that each user of the Library abide by acceptable use and all applicable Library and University policies, rules, and regulations, as well as the University Honor Code as outlined in the most current edition of the Student Handbook. In addition, the Library and University administrations have the authority to impose reasonable restrictions on the time, place, and manner of library access.

1. The Library's primary clientele are persons with an official connection to Angelo State University including currently enrolled students and currently employed faculty and staff. Courtesy borrowing privileges are extended to others on a uniform but restricted basis in order to provide appropriate service to the primary clientele. The Access Services Department maintains a list of members from affiliated groups eligible for library borrowing privileges. With the exception of participants in the Up and Coming Scholars Program (or similar programs), a parent, guardian, or teacher should accompany children under the age of 16.
2. The Porter Henderson Library is a designated depository for United States documents. All document collections are open to the public.
3. Those designated areas recognized and identified as the Porter Henderson Library and West Texas Collection under the supervision of the Director are open to the public for study as well as use of library resources. The Learning Commons on the First Floor of Porter Henderson Library is open for continuous operation in the fall and spring semesters. During continuous operations, access from 2:00 to 7:30 am to the Learning Commons is restricted only to currently enrolled students and currently employed faculty and staff.

4. Space/Room Usage

- a. ***Use by affiliated and non-affiliated groups/organizations.*** If approved by the Director or designated replacement, the following areas may be used by ASU affiliated groups for meetings, programs, and/or educational purposes: Director's Office Conference Room, the Media Collection viewing room, the West Texas Collection, and designated parts of the Learning Commons. Non-affiliated groups may use these rooms on a limited basis and subject to the rules and regulations as outlined in the University OP 74.01, Sections 1 F and Section 2. The Library reserves the right to change a scheduled meeting date or reservation which conflicts with Library sponsored programs and events.
- b. ***Information Literacy Corner & Juvenile/Curriculum Collections.*** Unless granted a waiver by the Director or designated replacement, the Information Literacy Corner in the Learning Commons and the Juvenile and Curriculum Collections in the Basement may only be used for instruction sessions given by Library staff members or for use with specified collection materials.
- c. ***Study Rooms***
 - i. ***Presentation Practice Room /107 PHL*** Preference is given to individual students or student groups wanting to practice their presentations and make use of the digital recording capabilities in this room. The Presentation Practice Room is reservable and must be checked out through the Circulation Desk. If not already reserved or in use by individuals and/or groups needing to use the recording equipment, individual students or groups working on projects may reserve/check out and use this room.
 - ii. ***Reservable Study Rooms*** There are seven group study rooms (016, 020, 036, 214, 215, 216, & 217) and three individual study rooms (031, 032, & 033) that may be reserved and checked out through the Circulation Desk. Students working on class-related assignments have priority for using one of the reservable study rooms. Students and faculty conducting IRB approved human subjects research may reserve a group study room to conduct research.

- d. **Quiet Study Rooms / 029 PHL & 225 PHL** These rooms are designated as a quiet study spaces in which talking, group work, or similar usage is not allowed. Cell phones should be silenced while using these spaces.
5. Any individual may use materials within the guidelines established by the Library within the appropriate building/areas. Materials are checked out only to persons with Library borrowing privileges who produce proper and authorized identification.
6. Library staff members have the authority to request proper identification of patrons for cause. This may include but is not limited to the following types of behavior: any disturbance or behavior which interferes with the normal use of the Library (rowdiness, excessive noise, distracting use of cell phones, offensive behavior, profanity, and obscene gestures), harassment of Library staff and users, being in unauthorized areas of the Library, remaining in the Library after closing, refusing to leave when requested to leave at closing, or refusing to leave during emergency situations. Patrons unwilling to provide such identification may be asked to leave the building. If the patron(s) refuses to leave or stop disruptive behavior, Library staff members may notify the University Police and request their assistance. Irregularities that cannot be handled by the Library staff on duty should be reported immediately to the University Police. Library staff members on duty should notify the Director or designated replacement as soon as possible.
7. Individual instruction in the use of the Library's facilities and resources is available at the Library's service desks. Instruction is available to groups by advance request only through the Assistant Director for Research and Instruction Services.
8. Personal devices such as recorders, televisions, radios, cell phones, etc. may be used in the Library only when these devices do not disturb other library users. Headphones should be used to minimize noise and disruptions.
9. The buildings on the Angelo State University campus are designated as tobacco free buildings. The use of all tobacco products including electronic cigarettes is prohibited.
10. The consumption of food is permitted in the Library portions of the Porter Henderson building as is the consumption of non-alcoholic beverages in resealable containers (i.e., screw caps, hard-shell insulated mugs with tops, or similar containers).

11. The only animals permitted in the Library are service animals accompanying individuals. A service animal (although not required by regulation) is recommended to have a vest identifying the animal as a trained service provider. Staff members are permitted to ask the following two questions. A.) Is the service animal required because you have a disability? B.) What function is the animal trained to perform? If the animal is not required for a disability or trained to do a specific task, the animal can be asked to leave the building. For additional information, please see University Operating Policy 34.26
12. There is one designated bulletin board available for posting of “paper” public notices relating to University events and activities. With the exception of official Library notices, no bulletins, placards, posters, or similar items may be posted on the outside/inside windows, tables, walls, doors, or surfaces of the Library without the permission of the Director or designated replacement. Only university related events may be advertised (using dry erase marker kits available from the Circulation Desk) on the dry-erase board pillars in the Learning Commons.
13. Telephones at service desks and work areas are to be used only for official Library business. A courtesy phone is available in the University Center. University officials, faculty, and staff needing access to a phone should be directed to an office or service area away from public view.
14. Anyone taking pictures or filming in the Library should first seek permission from the Director or designated replacement. The privacy of users must not be violated. Those taking pictures must receive their permissions to photograph/film users from the individuals themselves.
15. Stipulations for use of facilities (interior and exterior)
 - a. Please refrain from the following activities listed below
 - i. Removal or attempted removal of library materials or property without proper authorization. If the entry/exit security system activates, individuals in the entry way should immediately return to the Circulation Desk.
 - ii. The deliberate concealment of library materials or property for the exclusive use of an individual or group.
 - iii. Defacing or destruction of library resources, materials, equipment, furniture, or facilities. This includes mutilation by marking, underlining, removing pages or portions of pages, removing bindings, removing electronic theft detection devices, breaking equipment, using computers for unauthorized purposes, or in any way injuring or defacing library materials, resources, equipment, furniture, or facilities.
 - iv. Failure to return materials following the expiration of the loan period and/or on request for return of materials by the Library.
 - v. Failure to pay the Library the value of the lost/damaged materials.
 - vi. Wearing or using roller skates, inline-skates, skateboards, bicycles, or other similar modes of transportation. (See also ASU Code of Student Conduct, part B. Misconduct, no. 15).

- b. Expectations for Library Users and Staff
 - i. A safe and healthy Library environment free from disruptive activity, harassment, and intimidation.
 - ii. Access to library materials or the ability to recall them as policies allow.
 - iii. Library materials that are complete and unmarked.

16. Enforcement

- a. Library staff members have the right to enforce this policy; obtain University Police aid for assistance in the enforcement of Library and University policies and procedures, state and federal laws, and Regent's Rules and Regulations; and to deny access for violations of provisions. The University's disciplinary policy will govern loss of privileges.
- b. Any user objecting to the provisions or enforcement of this policy may follow the established University appeals process.

17. All other applicable University rules and policies are enforced in the Library.