Your OneCard will come in the mail in 2-3 weeks after it has been ordered. It comes in a green envelope. If OneCard is not received after 3 weeks, please call the OneCard office at (325) 942-2331.

**To Activate your OneCard:**

The ASU OneCard is the official identification card for all students at Angelo State University. It is your Gym Card, Library Card, Door Access Key, Meal Card, etc., and it is also an instrument for Financial Aid Refund Management. OneCard needs to be activated online before use.

1. Go to [www.asuone.com](http://www.asuone.com)
2. Click the button found at the upper right corner of the page. Scroll down, click
3. Enter PIN # or use 16-digit card number found at the front of your OneCard. Then follow the instructions.
4. Select your Refund Disbursement Preference. *Refunds are the money leftover from Financial Aid grants, scholarships, student loans, or reimbursement money from your withdrawn classes.*

You will select from two options:

**Option 1:**
Choose this if you already have an existing bank account. Your OneCard will remain an ID and an access key to campus facilities.

**Option 2:**
Choose this if you want to request to open a new checking account with BankMobile. When approved, your OneCard will turn into a debit card. Be aware that there is no local bank for BankMobile anywhere in Texas.

1. Create your profile: create your password and enter your personal information. Make sure to update your address.
2. Confirm your email. Don’t skip this part. Confirmation code will be sent to your email. Make sure you remember your email and password for future login. Write it down somewhere safe.

**NOTE:** It will take about an hour after activation for your card to be automatically updated in our system.

For detailed, step by step instructions to Activate your OneCard, go to this link: [http://www.angelo.edu/content/files/20363-to-activate-first-onecard](http://www.angelo.edu/content/files/20363-to-activate-first-onecard)

For ID Hold - identity verification instructions, go to this link: [http://www.angelo.edu/content/files/20735-identity-verification](http://www.angelo.edu/content/files/20735-identity-verification)

If you need further assistance, please come by the OneCard office at 1825 S. Johnson St. or call us at (325) 942-2331 during office hours, Monday-Friday, 8 a.m. to 5 p.m.