ENGLISH 2311 – Introduction to Technical Writing
Dr. Nicole St. Germaine
Academic 039A
nstgermaine@angelo.edu

Office hours:
W 8 am – 12 pm
And by appointment

CLASS POLICIES

Course Description
ENGL 2311: Introduction to Technical and Business Writing is intensive study of and practice in writing within professional settings. The course focuses on the types of documents necessary to make decisions and take action on the job such as proposals, reports, handbooks, e-mail messages, and letters. Students also practice individual and collaborative processes involved in the creation of ethical and efficient documents.

Course Prerequisite: English 1301T, 1301, or equivalent credit.

Course Student Learning Outcomes:
Upon successful completion of this course, students will
- Understand the differences and similarities between academic and technical/professional writing;
- Gain a deeper understanding of how individuals within their selected professional field use writing and communication to do their work;
- Recognize, analyze, and accommodate diverse audiences;
- Produce documents appropriate to audience, purpose, and genre;
- Analyze the ethical responsibilities involved in technical communication;
- Locate, evaluate, and incorporate pertinent information;
- Develop verbal, visual, and multimedia materials as necessary, in individual and/or collaborative projects, as appropriate;
- Edit for appropriate style, including attention to word choice, sentence structure, punctuation, and spelling; and
- Design and test documents for easy reading and navigation.

Required Materials
- Access to Blackboard off campus
- Ability to download and read PDFs
- Access to Microsoft Word outside of class
- A zip drive or storage device for course materials—bring this to class with you every time.
- A notebook for notes/group work/in-class writing
- A writing implement

Computer Requirements

Access to Blackboard
I will rely heavily on Blackboard tools to teach this class. You can access Blackboard at blackboard.angelo.edu. To log in, you’ll need your Ramport ID and password. All the writing assignments will be posted in Blackboard in PDF format. I will also post the syllabus, writing assignment prompts and rubrics, daily homework instructions, in-class materials and instructions, and additional resources (videos, handouts, etc.) in our course Blackboard site. Moreover, you will submit some homework and most writing assignment responses through Blackboard. In order to make sure
everyone is familiar with our course’s Blackboard site layout, I will provide a brief tutorial illustrating how to navigate it the first week of class. Be sure you routinely check Blackboard for detailed homework instruction, for some learning materials that were used-discussed in class, and for digital copies of writing assignment prompts and rubrics.

**Microsoft Word or Word-Compatible Software**

All typed work (writing assignments and homework) needs to be composed and submitted in Microsoft Word. Because of the amount of document design you will need to do in this course, you must purchase or have access to MS Word when you are not in class. Using Google docs will not be sufficient. The ASU Bookstore offers a rentable MS Word option. If you have questions or concerns about this requirement, please ask me.

### Requirements and Grading

**Homework Activities** – There are very few homework activities. However, these activities will be completed on your own and turned in on Blackboard by the due date indicated on the course schedule. Each activity will be graded, so do use all of the time provided to do a thorough job.

**Major Assignments** - Except as otherwise specified, all assignments must be typed with one-inch margins on top, right, and bottom, and they must be cited using MLA or APA format. All major assignments must be submitted in order to pass the course.

**Formatting** - Please use Times Roman or Times New Roman 12 point font in MLA paper format. All text, except for headings must be left-justified. Failure to adhere to these guidelines will result in the loss of points.

- **Safe Assign** - In addition, all major assignments (but not homework) as well as the final exam will be checked by Safe Assign automatically. If you have questions about your Safe Assign report, please come see me during office hours or email me and I will be glad to help you.

- **Late Assignments – I DO NOT accept late assignments.**

- **Grading** - Grades on all written work depend on all elements of writing, which include but are not limited to: content; form; accuracy in grammar, punctuation, spelling, etc.; logic; and neatness. In addition to grading for content and development, I grade for errors in grammar, spelling, and formatting. These errors will seriously impact your grade, so I strongly suggest that you go over your assignments thoroughly to ensure that they are as perfect as possible.

Blackboard works on a weighted system, and the approximate item weights are as follows:

<table>
<thead>
<tr>
<th>Weight</th>
<th>Assignment</th>
</tr>
</thead>
<tbody>
<tr>
<td>15%</td>
<td>Professional Profile</td>
</tr>
<tr>
<td>20%</td>
<td>Resume and cover letter</td>
</tr>
<tr>
<td>20%</td>
<td>Research Report</td>
</tr>
<tr>
<td>30%</td>
<td>Guide to Writing</td>
</tr>
<tr>
<td>15%</td>
<td>Daily Assignments</td>
</tr>
</tbody>
</table>
**Academic Honesty**

I will be checking each paper for plagiarism and for the appropriate use of sources using Safe Assign. Make sure that you are citing all sources appropriately and correctly. Failure to do so will result in a loss in points or disciplinary action. I will not grade an assignment until you have submitted a draft to Safe Assign and I will consider that assignment late until you have turned it in online, even if you gave me a paper hardcopy in class.

Keep in mind that plagiarism also consists of recycling old papers or materials completed for another class or for a previous section of 2311 (i.e. self-plagiarism) as well as taking a file begun by another person and revising it. These documents should be yours alone and completed for this course during this semester.

Angelo State University expects its students to maintain complete honesty and integrity in their academic pursuits. Students are responsible for understanding the Academic Honor Code, which is available on the web at [http://www.angelo.edu/forms/pdf/honorcode5.pdf](http://www.angelo.edu/forms/pdf/honorcode5.pdf). Students in this class who are determined to have violated the policies explained in the code will face a disciplinary process that, at minimum, will result in failing the assignment, and may also include receiving a failing grade in the course, as well as being referred to the English Department Chair for possible further action.

**Students with Disabilities or Special Needs**

ASU is committed to the principle that no qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs or activities of the university, or be subjected to discrimination by the university, as provided by the Americans with Disabilities Act of 1990 (ADA), the Americans with Disabilities Act Amendments of 2008 (ADAAA) and subsequent legislation.

The Office of Student Affairs is the designated campus department charged with the responsibility of reviewing and authorizing requests for reasonable accommodations based on a disability, and it is the student’s responsibility to initiate such a request by contacting:

Dallas Swafford  
Director of Student Disability  
Services Office of Student Affairs  
325-942-2047  
dallas.swafford@angelo.edu  
University Center, Room 112

**Title IX**

The University prohibits discrimination based on sex, which includes pregnancy, sexual orientation, gender identity, and other types of Sexual Misconduct. Sexual Misconduct is a broad term encompassing all forms of gender-based harassment or discrimination including: sexual assault, sex-based discrimination, sexual exploitation, sexual harassment, public indecency, interpersonal violence (domestic violence and/or dating violence), and stalking. As a faculty member, I am a Responsible Employee meaning that I am obligated by law and ASU
policy to report any allegations I am notified of to the Office of Title IX Compliance.

Students are encouraged to report any incidents of sexual misconduct directly to ASU’s Office of Title IX Compliance and the Director of Title IX Compliance/Title IX Coordinator at:

**Michelle Boone, J.D.**  
*Director of Title IX Compliance/Title IX Coordinator*  
Mayer Administration Building, Room 210  
325-942-2022  
michelle.boone@angelo.edu

You may also file a report online 24/7 at [www.angelo.edu/incident-form](http://www.angelo.edu/incident-form).

If you are wishing to speak to someone about an incident in confidence you may contact the *University Health Clinic and Counseling Center at 325-942-2173* or the *ASU Crisis Helpline at 325-486-6345*.

For more information about Title IX in general you may visit [www.angelo.edu/title-ix](http://www.angelo.edu/title-ix).

**Religious Holy Day**

“Religious holy day” means a holy day observed by a religion whose places of worship are exempt from property taxation under Texas Tax Code §11.20. A student who intends to observe a religious holy day should make that intention known in writing to the instructor prior to the absence. A student who is absent from classes for the observance of a religious holy day shall be allowed to take an examination or complete an assignment scheduled for that day within a reasonable time after the absence. A student who is excused under section 2 may not be penalized for the absence; however, the instructor may respond appropriately if the student fails to complete the assignment satisfactorily.
TENTATIVE SCHEDULE

This schedule may be subject to change. All readings and homework assignments may be found on the “Weekly Modules” Page.

All assignments will be due on the stated day by the beginning of class

Week 1: Tuesday, August 24 and Thursday, August 26
Topics:
1. Syllabus
2. Professional writing and discourse communities
3. Professional Profile assignment
Readings on Blackboard:
1. "The Keys to Successful Communication: Purpose, Audience, and Tone" in Workplace Communications: The Basics
3. Ann Johns "Discourse Communities and Communities of Practice"
4. The “Discourse Communities Excerpt”
5. Read Dr. Huffman’s Defining Discourse Community Handout
Respond to questions listed on the Weekly Modules Page

Week 2: Tuesday, August 31 – NO CLASS on Thursday, September 2
Topics:
1. Interviewing
2. Selecting an interviewee
Read:
1. Profiles
2. Marlen Esparza: Going the Distance
3. Merriam Interviewing
Respond to questions listed on the Weekly Modules Page

Week 3: Tuesday, September 6 and Thursday, September 10
Topics:
1. The interview pitch
2. Choosing an angle for the profile
Read:
1. “Email Chapter”
2. “Drawn to a Larger Scale”
3. “Defying the Odds: Victor Cruz”
Respond:
1. Questions listed on the Weekly Modules Page
2. Interview pitch
Week 4: Tuesday, September 14 – NO CLASS Thursday, September 16
Topics:
1. Professions within your field
2. Finding jobs in your field
3. Resumes
Read: “Starting Your Career: Resumes “
Respond to questions listed on the Weekly Modules Page

Week 5: Tuesday, September 21 and Thursday, September 23
Topics:
1. Cover letters
2. Professional Portfolios
3. Resumes and cover letter checklists
Read:
1. Starting Your Career: Letters and Interviews
2. Professional profiles
Respond:
1. Questions listed on the Weekly Modules Page
2. Completed profile

Week 6: Tuesday, September 28 and Thursday, September 30
Topics: Drafting the resume and cover letter
Respond: Resume and cover letter

Week 7: Tuesday, October 5 and Thursday, October 7
Topics:
1. Research Report
2. Selecting a topic for the research report
Read:
1. Guide to writing examples
2. “Thinking critically about the research process”
Respond: Questions listed on the Weekly Modules Page

Week 8: Tuesday, October 12 and Thursday, October 14
Topics:
1. Locating and scrutinizing sources
2. Finding evidence
Read:
1. Huffman-Musgrove Interview
2. “Chapter 26: Finding Sources and Collecting Evidence” in Writing Today
Respond: Questions listed on the Weekly Modules Page
Week 9: Tuesday, October 19 and Thursday, October 21
Topics:
1. Outlining the research report
2. Integrating sources
Read: Materials on summarizing, plagiarizing, and quoting
Respond:
1. Questions listed on the Weekly Modules Page
2. Research report due

Week 10: Tuesday, October 26 and Thursday, October 28
Topics:
1. Starting the guide to writing
2. Developing a topic for the guide
Read:
1. “Chapter 4: Reading Critically, Thinking Analytically” in Writing Today.
2. Sample Guides for Writing
Respond:
1. Questions listed on the Weekly Modules Page

Week 11: Tuesday, November 2 and Thursday, November 5
Topics:
1. Outline of guide
2. Narrowing the focus of your guide
3. Emails, letters, and memos
Read: “Emails, Letters, and Memos”
Respond: Questions listed on the Weekly Modules Page

Week 12: Tuesday, November 9 and Thursday, November 10
Topics:
1. Locating additional research
2. Creating a table of contents
3. Organizing information
Read:
1. “Developing Paragraphs and Sections” in Writing Today
2. “As a Result: Connecting the Parts”
Respond:
2. Questions listed on the Weekly Modules Page
3. Table of contents and first 5 paragraphs
**Week 13: Tuesday, November 16 and Thursday, November 18**

**Topics:** Designing the Guide for writing  
**Read:** “Designing”  
**Respond:**  
1. Questions listed on the Weekly Modules Page  
2. Rough draft of the Guide for Writing

**Week 14: Tuesday, November 23**  
Work on guides for writing in class

**Week 15: Tuesday, November 30 – Thursday, December 2**  
Guide for Writing due December 2 at the start of class. **This is your final.**