Dr. Erica Hidalgo

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CURRENT WORK

Senior All Source Intelligence Instructor, Leidos • Adjunct Professor, Angelo State University

AREAS OF EXPERTISE

- Intelligence analysis National security Military operations Contingency planning Cultural studies
 - Philosophical foundations of politics, security, and religion Curriculum development •
 - Graduate thesis & dissertation mentor In-person, online, and mixed modality learning architecture •

EDUCATION

2023 Doctor of Education

Learning and Organizational Change Baylor University, Waco, Texas

Dissertation: The Hurting Hero and the Camouflaged Consort: A Qualitative Collective Case Study to Identify Limitations to Help-seeking Behaviors Among Active-duty Enlisted Servicemembers and their Spouses at Goodfellow Air Force Base

2016 Master of Business Administration

Florida State University, Tallahassee, Florida

2004 Bachelor of Science

Liberal Arts, focus on Anthropology and Korean studies Excelsior College, Albany, New York

2002 Bachelor of Arts

Anthropology

Hawai'i Pacific University, Honolulu, Hawai'i

2003 Associate of Arts

Korean

Defense Language Institute, Presidio of Monterey, California

2002 Associate of Science

Communications Applications Technology Community College of the Air Force, Maxwell Air Force Base, Alabama

1999 Associate of Arts

Foreign Language, Korean emphasis Monterey Peninsula College, Monterey, California

PROFESSIONAL EXPERIENCE

2024 – present Good

Goodfellow Air Force Base, San Angelo, Texas

Senior All Source Intelligence Instructor, Object Signature Analysis (OSA), Leidos

Designing, developing, and instructing Air Combat Command intelligence professionals on Object Based Production (OBP) fundamentals examining objects through the Target Signature framework of the physical, functional, cognitive, temporal, and environmental domains for holistic analysis of objects, providing Phase 1 Battle Damage Assessment (BDA) and Phase 2 near-real time Battle Damage Indicators (BDI) to support the rapid update of target status.

2023 – 2024 Goodfellow Air Force Base, San Angelo, Texas

Contingency Intelligence Network (CIN) Instructor, Integrity ISR, LLC. Instructing intelligence professionals on Air Force CIN functions and responsibilities, blue-force capabilities, battlespace characterization, and Combat Intelligence Cell and Mission Planning Cell roles and responsibilities to maximize airpower success and aircrew survivability

2019 – present

Angelo State University, San Angelo, Texas

Adjunct Professor, Department of Security Studies and Criminal Justice Teaching graduate and undergraduate courses in intelligence and cultural studies. Courses taught:

- ISSA 6351 Emerging Technologies in Homeland Security
- ISSA 6313 Intelligence and Counterterrorism
- INA 3301 Context, Culture, and Intelligence: The International Dimension
- INA 3304 The Intelligence Process: Consumers-Producer
- INA 4300 Advanced Problems in National Security and Intelligence
- INA 4301 Advanced Intelligence Analysis: How to Think in Complex Operating Environments
- INA 4303 Capstone: Case Studies in Intelligence
- CUL 2323 World Cultures
- CUL 3310 Cultural Competence: Making Sense of the World

2019 - 2020

Texas Veterans Commission, San Angelo, Texas

Veterans Employer Liaison

Provided veteran-focused business consultation services to 13 Texas counties

2018 - 2019

Goodfellow Air Force Base, San Angelo, Texas

Lead Cryptologic Language Analyst Instructor

Designed course curriculum and trained intelligence professionals in Community College of the Air Force-accredited military intelligence courses.

2014 - 2017

Goodfellow Air Force Base, San Angelo, Texas

Intelligence Instructor

Developed lesson plans and taught distributed common ground station and

airborne operator cryptologic mission courses.

2013 – 2013 Government Communications Security Bureau, Wellington, New Zealand

Korean Language Analyst

Collected, analyzed, and produced 100% reporting in support of United States allied nation collection mission.

2010 – 2013 Osan Air Base, Republic of Korea

Intelligence Department Head/Ground Mission Supervisor

Directed Intelligence, Surveillance, and Reconnaissance missions to meet United States Forces, Korea requirements.

2006 – 2010 National Security Agency, Fort George G. Meade, Maryland

Multi-source Intelligence Analyst

Analyzed enemy intelligence and provided threat warning to tactical commanders.

2004 – 2006 Osan Air Base, Republic of Korea

Tactical Air Forces Operator

Provided threat warning to Joint Chiefs of Staff-directed reconnaissance missions.

2003 – 2004 National Security Agency, Fort George G. Meade, Maryland

Graphic Analyst

Gleaned foreign intelligence for weapons proliferation abuses and published findings throughout the Intelligence Community.

2000 – 2003 Hickam Air Force Base, Hawai'i

Regional Air Defense Analyst

Analyzed high-interest adversary activities and published comprehensive Intelligence Community quarterly reports.

REFERRED PRESENTATIONS

Van Ittersum, C. & **Hidalgo**, E. (2023). *Navigating Cultural Differences in the Classroom*. ASU International Week Speaker Series. Angelo State University: San Angelo, Texas.

Van Ittersum, C. & **Hidalgo, E.** (2023). *Meeting International Students Halfway through Cultural Awareness*. ASU Core Values Summit. Angelo State University: San Angelo, Texas.

Hidalgo, E. (2023). Limitations to Help-Seeking Among Active-Duty Enlisted Servicemembers and Military Spouses. Baylor Emerging Researcher Conference (BERC). Baylor University: Waco, Texas.

Hidalgo, E. (2021). A Desperate Need for Change: Military Help Agencies are Not Helping and Troops are Dying. Baylor Emerging Researcher Conference (BERC). Baylor University: Waco, Texas.

INVITED PRESENTATIONS

- **Hidalgo, E.** (2022). Camouflage in the Classroom: How to See Veterans' Strengths and Struggles. National Distance Learning Week. Angelo State University: San Angelo, Texas.
- **Hidalgo, E.** (2020). Grit and Bear it: Pushing Forward, Breaking Stereotypes and Overcoming Challenges to Make it in the US Military. Texas Business Women of San Angelo: San Angelo, Texas.

GRADUATE & DOCTORAL RESEARCH DIRECTION

- Ashton, T. (2023). *Western Intelligence and Military Aid, Keys for Survival*. Angelo State University. Role: Graduate Oral Comprehensive Examination Advisor and Committee Member.
- Geary, G. (2023). The Decline of Russian Information Potency in the Ukrainian Battlespace: Analysis of Russian Success Turned to Failure. Angelo State University.

 Role: Graduate Oral Comprehensive Examination Advisor and Committee Member.
- Erickson, A. M. (2023). *Increasing the Resiliency of America's Agriculture Industry by Securing UAS Derived Agriculture Data*. Angelo State University.

 Role: Graduate Oral Comprehensive Examination Committee Member.
- Swanson, C. J. (2023). *Russia in Venezuela: A Threat to American National Security*. Angelo State University.

 Role: Graduate Oral Comprehensive Examination Committee Member.
- Richardson, S. (2023). Pursuing a Nuclear Deal with Iran: An Analysis of 2015 Joint Comprehensive

Plan of Action (JCPOA) Negotiations vs. 2021-2022 JCPOA Negotiations. Angelo State University.

Role: Graduate Oral Comprehensive Examination Committee Member.

- Caballero, R. (2023). *TikTok as a Threat to Military Installations as a Component of the Government Facilities Sector*. Angelo State University.

 Role: Graduate Oral Comprehensive Examination Advisor and Committee Member.
- Benjamin, J. (2023). *Times Have Changed Since 9/11 but the Intelligence Community Has Not: Is it Time for Intelligence Reform?* Angelo State University.

 Role: Graduate Oral Comprehensive Examination Advisor and Committee Member.
- Jones, T. G. II. (2022). *Intelligence Warning Anticipating Surprise: Iran and Military Intervention*. Angelo State University.
 - Role: Graduate Oral Comprehensive Examination Committee Member.
- Satchell, L. R. (2023). An Exploration of the Army's Diversity Culture: A Collective Case Study that Captures the Emotional Intelligence of Successful African American Male General Officers. Baylor University.

Role: Peer Working Group Member.

Gillen, A. (2023). A Multiple Case Study Exploring Educators' Perspectives on Charter School Climate: What Factors Really Matter? Baylor University.

Role: Peer Working Group Member.

Pickard, M. D. (2024, Expected). A Quantitative Correlational Study of Teacher Attitudes Towards Gifted Students and its Effect on Teacher Recommendation of Potentially Gifted Students. Baylor University.

Role: Peer Editor.

Foston, U. Jr. (2024, Expected). A Case Study of Barriers and Facilitators of Fourth-Grade Black Boys. Baylor University.

Role: Peer Editor.

McFaddin Ordell, T. (2024, Expected). How does "The Word" Work? A Qualitative Multi-Case Study Examining the Stages and Process of Change for Women of Color within the Transtheoretical Model in a Spiritual Mentoring Program. Baylor University.

Role: Peer Editor.

Hunt Williams, A. (2024, Expected). Exploring "Altruism Born of Suffering" in African American Survivors Aged 22 to 90 Concerning Non-Clinical U.S. Community-Based Programming: A Narrative Case Study. Baylor University.

Role: Peer Editor.

HONORS, AWARDS, AND ACHIEVEMENTS

Meritorious Service Medal with one oak leaf cluster

Joint Commendation Medal

Air Force Commendation Medal with one oak leaf cluster

Air Force Achievement Medal with one oak leaf cluster

Joint Meritorious Unit Award

Air Force Outstanding Unit Award with Valor Device and three oak leaf clusters

Air Force Good Conduct Medal with four oak leaf clusters

National Defense Service Medal

Global War on Terrorism Service Medal

SPECIALIZED EDUCATION, TRAINING, AND CERTIFICATIONS

2023	Hinduism Through its Scriptures Certification, HarvardX, by correspondence
2023	Buddhism Through its Scriptures Certification, HarvardX, by correspondence
2023	Islam Through its Scriptures Certification, HarvardX, by correspondence
2023	Christianity Through its Scriptures Certification, HarvardX, by correspondence
2023	Judaism Through its Scriptures Certification, HarvardX, by correspondence
2022	Sikhism Through its Scriptures Certification, HarvardX, by correspondence

2022 Construction Trades Craftsman Level I Certification Howard County Junior College, San Angelo, Texas 2021 Heartsaver First Aid, CPR, and AED Certification American Heart Association, San Angelo, Texas 2019 **Email Marketing Certification** iMarketer School, London, by correspondence 2017 Angelo State University/Small Business Development Center Small Business Management Certification, San Angelo, Texas 2017 Intelligence Fundamentals Professional Certification (IFPC) Office of the Secretary of Defense, Pentagon, Washington, D.C. 2017 Computer-Based Instruction (CBI) Course Goodfellow Air Force Base, Texas 2017 Instructional System Development (ISD) Analysis, Design, Development, Implementation and Evaluation (ADDIE) Course Goodfellow Air Force Base, Texas 2016 Basic Instructor Course (BIC) Goodfellow Air Force Base, Texas 2015 Air Force Senior Leadership Course (Senior Non-commissioned Officer Academy; SNCOA) Maxwell Air Force Base, Alabama 2014 Leadership San Angelo San Angelo Chamber of Commerce, San Angelo, Texas 2014 Professional Manager's Certification Community College of the Air Force, Maxwell Air Force Base, Alabama 2012 Senior Enlisted Joint Professional Military Education (SEJPME) Department of Defense, by correspondence 2011 Intermediate Korean Course Defense Language Institute, Presidio of Monterey, California 2010 Army Senior Leadership Course Army Non-commissioned Officer Education System, by correspondence 2008 Air Force Advanced Leadership Course (Non-commissioned Officer Academy; NCOA) Maxwell Air Force Base, Alabama 2008 Basic Armenian Course Defense Language Institute, Presidio of Monterey, California

2001 Air Force Initial Leadership Course (Airman Leadership School; ALS)

Hickam Air Force Base, Hawai'i

1999 Korean Cryptologic Course

Goodfellow Air Force Base, Texas

1999 Basic Korean Course

Defense Language Institute, Presidio of Monterey, California

PROFESSIONAL ASSOCIATIONS

Kappa Delta Pi, Baylor University Beta Xi Chapter Association of Former Intelligence Officers Veterans of Foreign Wars (VFW) Women Veterans Network (WoVeN) All Veteran's Council of Tom Green County Concho Valley Women Veterans' Association San Angelo Chamber of Commerce Concho Cadre