

GIOVANNA SCOTT, MA

CURRICULUM VITAE

Instructor of Communication

Angelo State University

EDUCATION

- M.A.** Angelo State University, Communication May 2021
Thesis: "Never Grow Weary of Doing Good: Expressions of Emotional Labor Leading to Burn-Out and Compassion Fatigue in Child Welfare Employees and Volunteers"
Advisors: Dr. Erica Bailey, Dr. Benjamin Brojakowski, & Dr. JongHwa Lee
- B.A.** Angelo State University, Communication May 2019
Graduated Summa Cum Laude, 4.0 GPA
Minored in English

HONORS AND AWARDS

- Top Paper Award**, Technical Rhetoric Convention, Texas Tech University 2022
- Outstanding Graduate Student**, Angelo State University 2021
- Graduate Research Fellowship Recipient**, Angelo State University 2020-21
- Phi Kappa Phi Scholarship Recipient**, Angelo State University 2020-21
- Presidential & Distinguished Student Award Nominee**, Angelo State University 2019
- Lambda Pi Eta National Honor Society Member**, Angelo State University 2019
- 20 Under 40— City of San Angelo Honoree**, San Angelo, TX 2018
- CARR Presidential Scholarship Recipient**, Angelo State University 2017-21
- Presidential Medal Award Recipient**, Howard College 2017
- Departmental Award in Education Recipient**, Howard College 2017
- Who's Who Among College & University Students Recipient**, Howard College 2017

TEACHING EXPERIENCE

Instructor of Communication, Public Speaking; Argument & Debate (Online/F2F)
Angelo State University, San Angelo, TX Aug 2022 to Present

- Create and teach lectures, class exercises, and assignments covering informative, persuasive, & special occasion speeches, and argumentation/debate for a 5/5 load

Adjunct Instructor, Dual Credit Public Speaking (Online)
Angelo State University, San Angelo, TX Aug 2021 to Dec 2022

- Oversaw course content, lecture, and grade all assignments covering informative, persuasive, and special occasion speeches for students across 3 sections per semester

Teaching Assistant, Public Speaking (Hybrid)
Angelo State University, San Angelo, TX Aug 2020 to May 2021

- Created and taught lectures, class exercises, and assignments covering informative, persuasive, and special occasion speeches for students across 2 sections per semester

Graduate Assistant, Undergrad & Graduate Level Classes (Online/F2F)
Angelo State University, San Angelo TX Aug 2019 to Aug 2020

- Assisted in developing class activities, graded assignments, guest lectured, recorded speeches, maintained course content in Blackboard

Undergraduate Teaching Intern, Public Speaking (F2F)
Angelo State University, San Angelo, TX Jan 2019 to May 2019

- Assisted in (supervised) lecturing and graded all major assignments for 1 section

CERTIFICATIONS/TRAININGS

Angelo State University 2021 to Present
Equal Employment Opportunity

Angelo State University, Title IX 2021 to Present
Sexual Harassment Awareness

Angelo State University, Internal Review Board (IRB) 2019 to Present
CITI (Collaborative Institution Training Initiative)

Angelo State University 2019 to Present
Cyber Security

Angelo State University, Counseling Services 2019
Suicide Prevention (QPR- Question, Persuade, Refer)

PROFESSIONAL AFFILIATIONS

Texas Speech Communication Association Member	2020 to Present
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UNIVERSITY COMMITTEES

Phi Kappa Phi Public Relations Officer , Angelo State University	2023-Present
Recruitment & Retention Committee , Angelo State University	2023- Present
Curriculum Committee , Angelo State University	2022- 2023
Scholarship Committee , Angelo State University	2022- 2023
Public Speaking Committee , Angelo State University	2022-Present
Chair	2023-Present
Assessment Committee , Angelo State University	2022-2023
Instructor Search Committee , Angelo State University	2022-2023

INVITED LECTURES

Young Professional Leadership Program Invited by Cody Vasquez, Topic: Organizational & Professional Communication (Face-to-Face, March 2023)

COMM 6305- Organizational Communication Invited by Dr. Benjamin Brojakowski, Topic: Emotional Labor, Angelo State University, (1 Section, Online, Oct 2021)

COMM 4311- Advanced Interpersonal Communication Invited by Dr. Benjamin Brojakowski, Topic: Emotional Labor, Angelo State University, (1 Section, Face-to-Face, April 2021)

COMM 1315- Public Speaking Invited by Kaitlyn Brosh, Topic: Visual Aids, Howard College (1 Section, Face-to-Face, March 2019)

COMM 1315- Public Speaking Invited by Leah Mangrum, Topic: Persuasive Speeches, Angelo State University, (2 Sections, Online, March 2019)

COMM 1315- Public Speaking Invited by Leah Mangrum, Topic: Informative Speeches, Angelo State University, (2 Sections, Online, Feb 2019)

COMM 1315- Public Speaking Invited by Dr. Flor Madero, Topic: Persuasive Speeches, Angelo State University, (1 Section, Face-to-Face, June 2018)

ACCEPTED CONFERENCE PRESENTATIONS

Scott, G. (2021). *"Expressions of Emotional Labor and the Presence of Burnout and Compassion Fatigue in Child Welfare System Employees and Volunteers,"* Texas Speech Communication Association Conference (San Antonio, TX).

Scott, G., (2019). *“The Power of Persuasion in Programing: Putting Positive Persuasion Principles into Practice,”* Education Reach for Texans Conference (Austin, TX).

Flores, J., Scott, G., and Thieman, C. (2018). *“Fostering Ram Success- A Three-Fold Proactive Approach: Prospective Students, Admitted Students, Enrolled Students,”* Education Reach for Texans Conference (Denton, TX).

ACCEPTED CONFERENCE PANEL PRESENTATIONS

Scott, G. (2022). *“Emotional Labor and its Effects on Child Welfare Professionals,”* Online Technical Rhetoric Conference, Texas Tech University (Lubbock, TX).

***Top Paper Award**

ACCEPTED SYMPOSIUM PRESENTATIONS

Scott, G. (2021). *“Expressions of Emotional Labor and the Presence of Burnout and Compassion Fatigue in Child Welfare System Employees and Volunteers,”* Graduate Research Symposium, Angelo State University (San Angelo, TX).

Scott, G. and Sifuentes, L. (2020). *“‘Social Meme-ia:’ The Relationship Between Humor Types and Facebook Sharing,”* Graduate Research Symposium, Angelo State University (San Angelo, TX). *Cancelled due to COVID-19.

RELEVANT COURSES TAKEN

Intercultural Communication	Principles of Persuasion
Argument & Debate	Intro into Radio/Film/TV
Public Speaking	COMM Theory- Undergraduate
Qualitative Research Methods	Quantitative Research Methods
Negotiation & Conflict Management	Race and Gender in the Media
Advanced Interpersonal Communication	COMM in Professional Life- Graduate
Business Communications	Small Group Communication
Usability Testing	Rhetorical Analysis
Fundamentals of Human Communication	Managing Diverse Populations
COMM in Professional Life- Undergraduate	Teaching Communication in Higher Ed
	Communication Theory- Graduate

LEADERSHIP EXPERIENCE

Young Professional Leadership Program Director

The Vasquez Development Group, San Angelo, TX, 2023-Present

Phi Kappa Phi Student Vice President

Angelo State University, San Angelo, TX, 2019-2021

RAMbassadors University Leadership Program Member

Angelo State University, San Angelo, TX, 2018-2019

“A Place to Stay” Foster Care Awareness Campaign Committee Member

Texas Department of Child Protective Services, San Angelo, TX, 2018

Fostering Ram Success, Student Manager

Angelo State University, San Angelo, TX, 2017-2019

Student Government Association President

Howard College, San Angelo, TX, 2016-2017

Time-Clock-Plus Business Advisory Committee Member

Howard College, San Angelo, TX, 2016-2017

Special Events Committee Member

Howard College, San Angelo, TX, 2016-2017

Student Service Fee Advisory Committee Member

Howard College, San Angelo, TX, 2016-2017

John C. Parsons Memorial Fun Run Committee Member

Howard College, San Angelo, TX, 2016

COMMUNITY SERVICE

City of San Angelo, ADA Advisory Committee

Committee Member, San Angelo, TX, 2023- Present

The Hangout

Board Member, San Angelo, TX, 2023- Present

Autism Alliance of the Concho Valley

Event Volunteer, San Angelo, TX, 2023- Present

TLCA High School Band Boosters

Volunteer & Uniform Committee Member, San Angelo, TX, 2022- Present

Girl Scouts of America- Concho Pearls

Volunteer, San Angelo, TX, 2021- 2023

Concho Valley Home for Girls & Emergency Children’s Shelter

Board Member & Fundraising Committee Member, San Angelo, TX, 2019- 2023

Christmas at Old Fort Concho

Event Volunteer, San Angelo, TX, 2017- Present

Meals for the Elderly

Meal Prep & Mardi Gras Fundraiser Volunteer, San Angelo, TX, 2017- 2020

Wesley United Soup Kitchen

Kitchen Volunteer, San Angelo, TX, 2014- 2020

REFERENCES

Dr. Erica Bailly, Assistant Professor & Graduate Coordinator

Dept. of Communication and Mass Media

Angelo State University

Phone: 540-520-0822

Email: erica.bailey@angelo.edu

Dr. Javier Flores, Associate Vice President for Enrollment Management

Office of the Vice President

Texas Women's University

Phone: 325-206-0541

Email: jflores48@twu.edu

Pamala Callan, Provost

Student Services

Howard College San Angelo

Phone: 325-243-0531

Email: pcallan@howardcollege.edu