

# MARK T. RICCARDI

15883 Maple Hill Road ~ Monument, Colorado 80132

720.883.3113

[riccardim@comcast.net](mailto:riccardim@comcast.net)

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## PROFILE

Proven leadership skills combined with 30+ years of experience in all aspects of large-scale project/program management, including: work breakdown structures; process mapping; team dynamics; scheduling and budget; and status reporting. Superb demeanor and exceptional poise make for outstanding classroom and one-on-one instructional skills. Superior communicator, readily distills the most complex of materials into easily-understood, compelling presentations. Core competencies include:

- ◆ Total Student Focus
- ◆ Strategic Vision
- ◆ Team Player
- ◆ Highly Adaptable
- ◆ Outstanding Administrator
- ◆ Sought-After Mentor
- ◆ Quality Assurance
- ◆ Conflict Resolution
- ◆ Coalition Builder

## EDUCATION

HARVARD UNIVERSITY, JOHN F. KENNEDY SCHOOL OF GOVERNMENT, Boston, Massachusetts

*Awarded a Certificate of Completion for the Leadership and Decision Making Course*, February, 2018

COLORADO STATE UNIVERSITY, Fort Collins, Colorado

*Doctor of Philosophy, Education & Community College Leadership*, 2009

Dissertation: Perceptions of Community College Presidents: Total Quality Management Performance Measures at their College

*Master of Education, Human Resources Development*, 1996

UNITED STATES ARMY WAR COLLEGE, Carlisle, Pennsylvania

*Master of Strategic Studies*, 2012

BOSTON UNIVERSITY, Boston, Massachusetts

*Master of Criminal Justice*, 2006

COLLEGE OF STATEN ISLAND, CITY UNIVERSITY OF NEW YORK, Staten Island, New York

*Bachelor of Arts, English*, 1990

## EMPLOYMENT

PURDUE GLOBAL UNIVERSITY

Feb 2023 - Present

**Adjunct Faculty, Graduate Homeland Security Program**

- Course lead and revision expert for HM 501, Homeland Security Policies, Principles, Procedures, and Plans.

1099 CONTRACTOR

May 2021 - Present

**Part Time On Call Role Player**

- Provided contractor coaching and mentoring for Task Force Sustainment during Vibrant Response 23, a Combatant Command level Homeland Security validation exercise.

**Faculty Advisor**

- Provided Subject Matter Expertise in the study of Intelligence for the American Council on Education during military course reviews at Pensacola Naval Air Station and Nellis Air Force Base.

AMERICAN MILITARY UNIVERSITY

Sep 2014 – Mar 2022

***Vice President and Dean, School of Security and Global Studies***

- Led the school in the development, accreditation, and offering of the first two doctoral programs offered at American Public University.
- Led the effort for specialty accreditation in Fire Science and Emergency and Disaster Management.
- Managed several strategic programs such as the development of a learning track for Transportation Security Agency employees and a research partnership with Rutgers and Purdue Universities.
- Led the implementation of Open Education Resources in our school that reduced the student cost for textbooks to \$0 as well as saving the university millions of dollars in textbook grants.
- Developed a strategic plan that greatly increased the participation of faculty engagement within the school.
- Rank advanced to full professor in 2015.

AMERICAN MILITARY UNIVERSITY

Mar 2014 – Sep 2014

***Program Director, Homeland Security Studies***

- Asked to take over program that needed leadership and guidance.
- Supervised the revision process of several undergraduate and graduate courses.
- Began the development of a strategic plan that would ensure relevance of the program and make the APUS Homeland Security Studies program a model for other institutions to emulate.
- Received a grant to study partisan activities in the former Yugoslavia during World War II.

AMERICAN MILITARY UNIVERSITY

Jan 2013 – Mar 2014

***Faculty Director, School of Security and Global Studies***

- Provided leadership, coaching, and mentoring for over 100 graduate faculties in all programs within the school.
- Conducted quarterly teaching excellence series for the university and monthly faculty meetings for the school.
- Had several faculty credit me for their renewed success in teaching at APUS.

AMERICAN MILITARY UNIVERSITY

Jan 2012 – Dec 2012

***Associate Professor, Graduate Intelligence Studies***

- Received consistent positive feedback comments from students regarding my engagement with them. Described by numerous students as the best professor they have had at APU.
- Highly successful in teaching adult learners in the challenging on-line environment. Focused on developing the scholarly writing skills of students.
- Selected as course lead for two graduate level classes. Identified dated material and evaluated recent peer reviewed research to develop improved courseware that better satisfied student needs.

AMERICAN MILITARY UNIVERSITY

Apr 2011 – Dec 2011

***Instructor, Graduate Intelligence Studies***

- Kept my classroom relevant and interesting by incorporating my professional knowledge into the academic lessons.
- Completed numerous professional development classes on teaching excellence and the use of multi-media within the classroom.
- Mentored cadets at the United States Air Force Academy on leadership, ethics, decision making, and other areas required for future officers.

US NORTHERN COMMAND, Peterson AFB, CO

2011 – 2012

***Executive Officer, Colorado National Guard Mobilization Element***

- Collaborated with senior NORTHCOM directors in fulfilling the organization's mission.
- Served as a Readiness Officer providing subject matter expertise during national level exercises.

- Supervised the pay, training, and administrative requirements for all members assigned to the organization.

JOINT FORCE HEADQUARTERS – COLORADO, Centennial, CO 2009 – 2011

***Joint Director of Military Support***

- Years of experience in direct support to homeland security operations working with top officials from the US Secret Service, Federal Bureau of Investigation, and state and local fire and police.
- Represented the Colorado National Guard in an interview with CNN, informing a national audience on rescue efforts during the “balloon boy” incident in 2009
- Supervised Joint Operations Center operations during Search & Rescue operations totaling 32 sorties and 96.6 hours with multiple lives saved.
- Led the Colorado military task force operation for evacuation of orphans during Haiti earthquake.

***Joint Director of Intelligence*** 2009 - 2010

- Took charge of a mission critical Training Program budget and within three months secured a 1000% increase in training funds from the previous year, resulting in greater readiness and performance.
- Created the first-ever Intelligence Oversight program for Colorado; earned designation as only one of 22 officers in the entire United States National Guard to achieve *Level II Joint Qualified Officer*.

8TH CIVIL SUPPORT TEAM (CST), Buckley AFB, CO 2006 – 2009

***Commander***

- Led a 22-person Team composed of Army and Air Force personnel and \$15,000,000 in equipment responsible for responding to terrorist use of Weapons of Mass Destruction (WMD).
- Supervised pre-event sweeps and tactical deployments to the US Air Force Academy, the Colorado State Capital, Senator McCain’s campaign headquarters, Citibank offices and the 2008 Democratic National Convention in Denver.
- Army North inspectors awarded the Team “Best CST In Existence”; received the “TAG Outstanding Unit Award” from Colorado’s Adjutant General.

***Other Assignments:*** *Executive Officer, 891st Troop Command (2003 – 2006); Intelligence Officer, Joint Special Operations Task Force Afghanistan (2002 – 2003) Operations & Training Officer, 8th Civil Support Team (1998 – 2002), Intelligence Officer (1990 – 1998)*

## **RESEARCH**

***Publications:***

Riccardi, M. (2023). How neuroscience and brain-based learning theory can enhance skill development of students in higher education. *Journal of Security, Intelligence, and Resilience Education*, 16(10). [https://jsire.org/wp-content/uploads/sites/661/2023/05/v16\\_10-riccardi.pdf](https://jsire.org/wp-content/uploads/sites/661/2023/05/v16_10-riccardi.pdf)

Riccardi, M. T. (2020). Leadership Lessons Learned from a Grizzly Bear. *The ACAD Leader*, April(2020). <https://acad.org/resource/leadership-lessons-learned-from-a-grizzly-bear/>

Riccardi, M. T., Dolan, J. P., Redding, R. (2020). OSS Operations in Occupied Yugoslavia: Enduring Principles. *Special Operations Journal*, 6(1), 55-69. <https://www.tandfonline.com/doi/full/10.1080/23296151.2020.1735043>

Riccardi, M. (2016). The power of crowdsourcing in disaster response operations. *International Journal of Disaster Risk Reduction*, 20(Dec 2016), 123-128. <http://www.sciencedirect.com/science/article/pii/S2212420916302199>

Riccardi, M. Demining Operations in Africa. *Military Intelligence Professional Bulletin*, Apr-Jun 2000, Vol. 26, Issue 2/46-49.

### **Editorial and Review Activities**

Reviewer, Jane's CBRN Response Handbook.

Peer Referee, *International Journal of Mass Emergencies and Disasters*, 1 review. (December 1, 2019 - February 1, 2020).

Peer Referee, *International Journal of Disaster Risk Reduction*, 1 review. (January 1, 2019 – February 1, 2019).

Peer Referee, *International Journal of Information Technology and Decision Making*, 1 review. (May 1, 2018 - June 9, 2018).

### **Internal Contracts, Grants and Sponsored Research:**

#### **Grant**

Riccardi, Mark T, Dolan, John P, Redding, Robert. (January 2014 - December 2014).

#### **Presentations:**

Riccardi, M. T. (Author & Presenter), International Association for Intelligence Education 2022, "The Neuroscience of Learning", Treviso, Italy. (June 21, 2022).

Riccardi, M. T. (Chair), Bizina, M. (Author & Presenter), Mahgoub, M. (Author & Presenter), Stensile, S. (Author & Presenter), International Association for Intelligence Education 2022, "Learning from Intelligence Failures", Treviso, Italy. (June 20, 2022).

Riccardi, M. T. (Chair), Ketelaars, B. (Author & Presenter), Online Learning Consortium Innovate 2020, "Improve Instructor Productivity and Student Outcomes with Brightspace by D2L!" Virtual. (June 17, 2020).

Riccardi, M. T. (Chair), Norris, A. (Author & Presenter), Online Learning Consortium Innovate 2020, "A Reporting Dashboard to Provide a New Level of Transparency in Exam Integrity," Virtual. (June 18, 2020).

Drumhiller, N. (Author & Presenter), Riccardi, M. (Author), Srba, K. (Author & Presenter), Online Learning Consortium, "Experiential and Game-Based Learning at American Public University System.", Denver, CO. (April 4, 2019).

Riccardi, M. T. (Chair), Harper, M. G. (Author & Presenter), 13th Annual International Association for Intelligence Education, "Career Transitions," American Military University, Charles Town, WV. (May 22, 2017).

Riccardi, M. T. (Chair), Benjamin, D. R. (Author & Presenter), Fleschman, A. (Author & Presenter), Harris, K. L., 13th Annual International Association For Intelligence Education, "Cyber Issues and Threat," American Military University, Charles Town, WV. (May 22, 2017).

Riccardi, M. T. (Chair), Russo, C. W. (Author & Presenter), Rand, D. C. (Author & Presenter), David, J. (Author & Presenter), C. (Author & Presenter), 13th Annual International Association For Intelligence Education, "Emerging Issues," American Military University, Charles Town, WV. (May 22, 2017).

Riccardi, M. (Author & Presenter), Dolan, J. P. (Author & Presenter), Twelfth International Association For Intelligence Education Conference, "Hybrid Warfare in German Occupied Yugoslavia: Lessons from the Past that are Present Today," IAFIE, Breda, Netherlands. (June 24, 2016).

Riccardi, M. T. (Author & Presenter), Business Continuity Network, "Crowdsourcing Disaster Operations," Bank of America, Online. (August 19, 2015).

Riccardi, M. (Panelist), Nagamatsu, S. (Panelist), Kyzomin, O. (Panelist), Karagiannis, G. (Panelist), Eddy, A (Panelist), "Tools, Models and Scenario Building for Disaster Risk Management", 2014 International Disaster Risk Conference, Davos, Switzerland. (August 25, 2014).

Riccardi, M. (Chair), Gibson, C. (Chair), Nagamatsu, S. (Panelist), Ngoh, T. (Panelist), Hettiarachchi, S. (Panelist), Haorui, W. (Panelist), "Lessons Learned from Disaster Recovery and Rehabilitation", 2014 International Disaster Risk Conference, Davos, Switzerland. (August 26, 2014).

Riccardi, M. (Author & Presenter), "Crowdsourcing During Disaster Operations", 2014 Disaster Recovery Journal Fall World 2014, San Diego, California. (September 8, 2014).

Riccardi, M. (Chair), Dolan, J. P. (Panelist), Redding, R. (Panelist), Sixth Annual Dupont Summit, "The Balance Between Federal and State Governments in Homeland Security and Risk and Emergency Response Issues," The Policy Studies Organization, Washington, DC.

Riccardi, M. (Panelist), 2013 National Maritime Risk Symposium, "Multiagency Cooperation," Purdue University, Purdue University. (November 20, 2013).

Riccardi, M. (Author & Presenter), International Chemical, Biological, Radiological, Nuclear, Explosive Conference, London, UK. (2011).

Riccardi, M. (Author & Presenter), Military Support to Civilian Authorities, Marshall Center, Germany. (2011).

### **Media Contributions:**

#### **Social Media - Blog**

Social Media - Blog, Wally Boston Blog. (February 18, 2020). The Significance of my Insignificance. <https://wallyboston.com/significance-my-insignificance/>

Social Media - Blog, Research Initiative: How Crowdsourcing Can Benefit Disaster Operations. (2014). Research Initiative: How Crowdsourcing Can Benefit Disaster Operations. <http://inpublicsafety.com/2014/07/research-initiative-how-crowdsourcing-can-benefit-disaster-operations/>

#### **Social Media - Podcast**

Social Media - Podcast, The Relevance of Maritime Cybersecurity. (2015). The Relevance of Maritime Cybersecurity. <http://inlandsecurity.com/the-relevance-of-maritime-cybersecurity/>

### **COURSES TAUGHT**

#### **Purdue Global University**

HM 500 - Crisis and Emergency Management Fundamentals.

CJ 525 – Applied Research in Criminal Justice.

HM 501 – Homeland Security Policies, Principles, Procedures, and Plans.

HM 598 – Applied Research Project Capstone

**American Public University System**

HLSS 212 - Chemical, Biological, Radiological and Nuclear Threats to the Homeland

HLSS 500 - Research Methods and Writing

HLSS 523 - Domestic Terrorism and Extremists Groups

INTL 500 - Research Methods

INTL 501 - Strategic Intelligence

INTL 506 - Analytics

INTL 507 - Intelligence Operations

INTL 604 - Interagency Operations

INTL 613 - Intelligence and Homeland Security

INTL 616 - Intelligence Ethics

INTL 652 - Intelligence: Assessing the Past to Predict the Future

INTL 655 - Intelligence and Weapons of Mass Destruction

INTL 699 - Capstone

NSEC 612 - National Security and Diplomacy

**Service:**

**Professional Service**

Second Reader, International Fire Science Accreditation Congress, WI, (April 1, 2020 - April 30, 2020).  
Second reader for the University of Wisconsin self-study.

Reviewer, International Fire Service Accreditation Congress, PA, (April 2, 2020 - April 6, 2020).  
Site team evaluator for Bucks County Community College.

Judge, The George Washington University and Embassy of France, Washington, D.C. (April 15, 2016 - April 17, 2016).

**Public Service**

Volunteer, National Mill Dog Rescue, Peyton, CO, 2018 – Present.

Volunteer, United Services Organization, Ft. Carson, CO.

Chaperone, Education, Travel, and Culture, International Student Exchange Program, New York, NY, March 2017.

Host Parent, Education, Travel, and Culture, International Student Exchange Program, 2015 – 2018.  
Hosted students from Germany, Italy, and South Korea.

Mentor, US Air Force Academy Center for Leadership and Development, Colorado Springs, CO.

**Professional Memberships:** Veterans of Foreign Wars, Lifetime Member; Disabled American Veterans, Member; Association of Former Intelligence Officers, Member; International Association for Intelligence Education, Member

**Selected Awards:** *Level II Joint Qualification; Combat Action Badge; Legion of Merit; Meritorious Service Medal (x2); Army Commendation Medal (x4); Army Achievement Medal; Afghanistan Campaign Medal w/ Campaign Star; Airborne Badge; Air Assault Badge; Royal Thai Army Airborne Wings*

**Military:** Lieutenant Colonel (Retired), United States Army

**Foreign Language:** Conversational Italian