

Paul Carrillo, MBA ,CAPM

San Angelo, Texas, United States **Email:** Paul.Carrillo@angelo.edu

Education

Angelo State University Master of Business Administration - MBA, Healthcare Management 2021 – 2022

Angelo State University Bachelor of Business Administration - BBA, Business Management 2017 - 2021

Certifications

- **Lean Six Sigma Green Belt - Healthcare**
- **Certified Pharmacy Technician (CPhT)**
- **Certified Associate in Project Management (CAPM)®**

Research Interests

- Healthcare Operations Management
- LEAN Methodology in Healthcare
- Patient Satisfaction and Outcomes
- Process Improvement in Healthcare

Professional Experience

Shannon Medical Center LEAN Specialist *May 2021 - Present* San Angelo, Texas, United States

- Implement, facilitate, and lead LEAN improvement projects across various departments in the organization.
- Train and coach staff on LEAN methodologies and tools.
- Collaborate with department managers to identify areas for improvement and implement solutions.
- Monitor and report on project progress and results.
- Implemented LEAN methodologies throughout the organization, resulting in cost reduction and increased patient satisfaction.

Skills

- Root Cause Analysis
- Cost Savings
- Operational Excellence
