

# Identity Verification

If you see this message when you log-in to your BankMobile Account (asuone.com), it means you have chosen BankMobile Vibe Account as your “refund preference/option” during the activation process of your OneCard.



## Your Account Still Has A Hold On It, Restricting Access To Your Money!

This means we want to get to know you a bit better by verifying some additional information about your identity. To do so, we're asking you to select a valid ID type from the drop-down menu. Once complete, simply click the "Browse" button to locate and select the file you wish to upload. It's that easy!

*\*Refunds are the money leftover from Financial Aid grants, scholarships, student loans, or reimbursement money from your withdrawn classes.*

If you have your own personal bank account that you would prefer to use as your refund preference/option, you may change your refund preference following the instructions on the link below:

<http://www.angelo.edu/content/files/20517-to-change-refund-preference-to-other-bank>



Now, if you want to continue to use BankMobile Vibe Account as your refund preference/option, that means you are opening a checking account with BankMobile and your OneCard ID will turn into a debit card. Just like any other bank, when you open an account with them, they will require some documents from you to verify your identity.

**Please use your mobile phone or tablet with a camera when following the instructions below.**

1. Login to [asuone.com](http://asuone.com)
2. Please read the list of documents that BankMobile requires from you to upload or submit because the documents they ask from each student varies.

For your convenience, we've created several ways for you to confirm who you are!

Please provide **one** of these documents to be verified



*Some students may be asked to upload a photo of their social security card and driver's license/state ID.*

## Upload ID Documentation Now

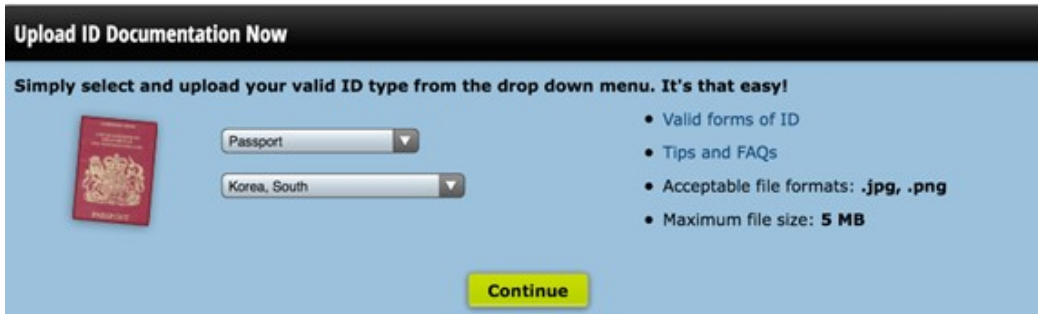
Simply select and upload your valid ID type from the drop down menu. It's that easy!



Select ID Type

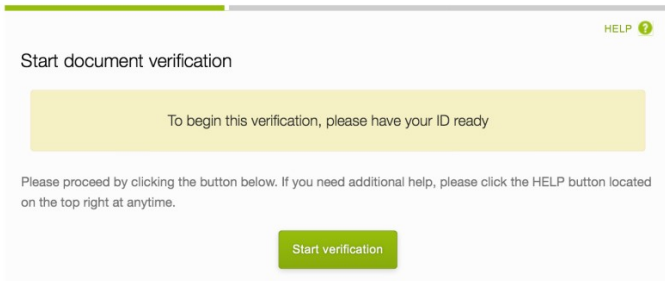
- Valid forms of ID
- Tips and FAQs

3. If 2 or more documents are required, upload them one at a time. Select the ID Type that you want to upload first. Then click **“Continue”**.



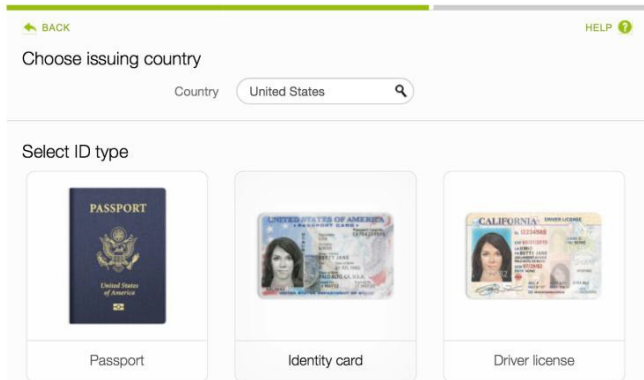
4. Click **“Start verification”** button.

To complete the opening of your Higher One checking account and take advantage of all the great features the account has to offer; we are required to confirm your identity through the submission of some additional documentation.

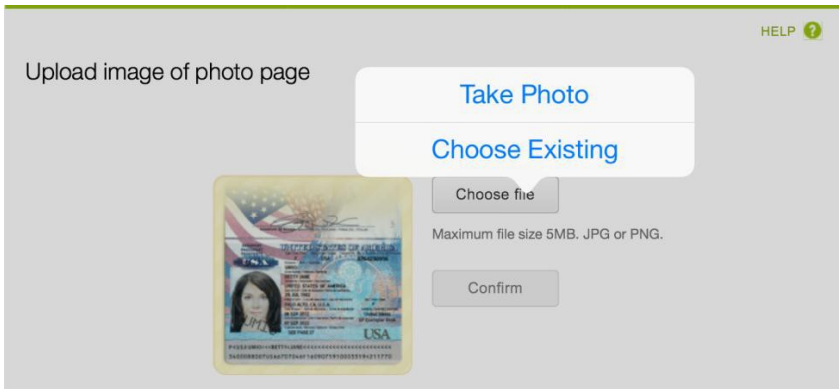


5. Choose issuing country, then select ID type.

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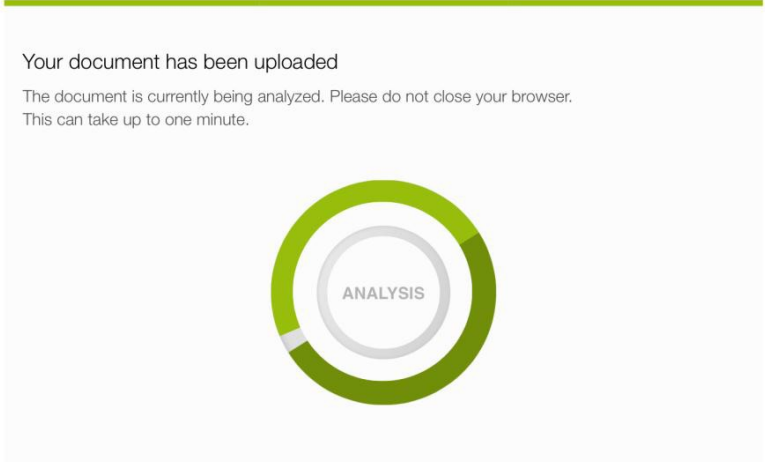


6. Here, you will have an option to upload an existing photo or take a new photo of your document. After uploading the photo of the document, click **Confirm**.



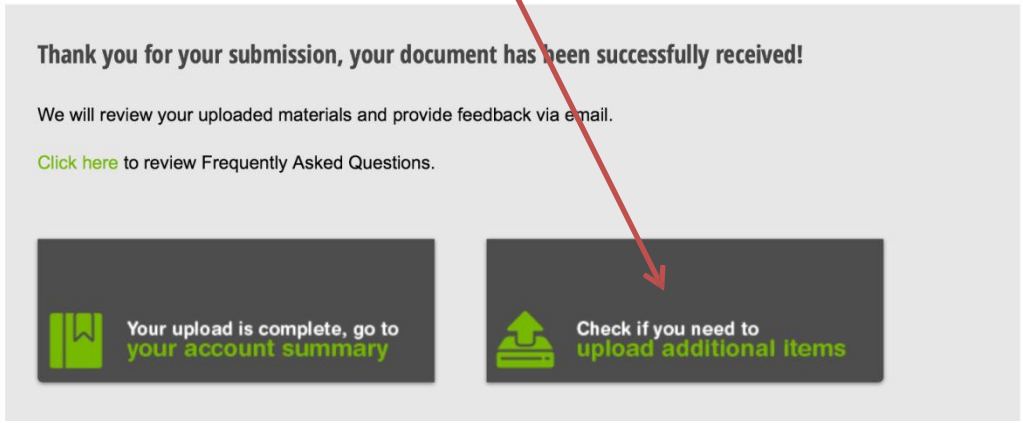
7. You will see this on your screen while your document is being uploaded.

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8. When document is successfully uploaded, you will see the message below. If you need to upload additional document(s), click the button on the right, then repeat step 3-7.

To complete the opening of your Higher One checking account and take advantage of all the great features the account has to offer, we are required to confirm your identity through the submission of some additional documentation.



*If you need further assistance, please come by the OneCard office at 1830 Rosemont Dr. or call us at (325) 942-2331 during office hours, Monday-Friday, 8 a.m. to 5 p.m.*