

Summary of ASU Technology Requests Completed in FY 20/21

September 1, 2020 - August 31, 2021 (54)

Last Updated August 2021

Table 1: Campus Projects

Campus Projects (6)	Project Type
FY21 Annual Security Awareness Training	Compliance
Wellness App and Contact Tracing	New Request
Banner Q3 2020 Upgrade	Operational Maintenance
Return to Campus	Operational Maintenance
Service Now Enhancements 2019	Operational Maintenance
Information Security Training (KnowBe4)	Security

Table 2: Division of Academic Affairs

Division of Academic Affairs (3)	Project Type
Biology ASNHC Project Migration (Specify to Alternative Databases)	New Request
GAFB National Testing Center	New Request
GradeScope	New Request

Table 3: Division of External Affairs

Division of External Affairs (2)	Project Type
Financial Aid Online Forms for Verification	New Request
Website Re-Design	New Request

Table 4: Division of Finance and Administration

Division of Finance and Administration (1)	Project Type
Chrome River PCard Implementation	Compliance

Table 5: Division of Student Affairs

Division of Student Affairs (6)	Project Type
Cares Act	New Request
Goodfellow Housing Initiative	New Request
Jobs4Rams (Handshake)	New Request
Spring Welcome Orientation	New Request
Student Preferred Name	New Request
Summer 2021 Orientation	Operational Maintenance

Table 6: Presidential Reports

Presidential Reports (1)	Project Type
Mayer Art Museum Construction	New Request

Table 7: Information Technology

Information Technology (35)	Project Type
Blackboard Saas	New Request
Campus Mechanical Room Review/Cleanup	New Request
Junell Catwalk Data Rack Installation	New Request
Livewhale Move to Cloud	New Request
NAC Implementation – Phase 2	New Request
Remote Desktop Service Replacement	New Request
Standalone VPN Solution	New Request
BOSSCARS Move off RedHat5	Operational Maintenance
Data Floor Server Switches	Operational Maintenance
FY20 Access Point Refresh	Operational Maintenance
FY20 Camera Refresh	Operational Maintenance
FY20 Phone Refresh	Operational Maintenance
FY20 VoIP Server Refresh	Operational Maintenance
FY21 Classroom Technology Refresh	Operational Maintenance
FY21 Network Switch Refresh	Operational Maintenance
Luminis 5.x Flash Replacement – (Rampart Upgrade)	Operational Maintenance
Move Banner Tomcat Containers Behind Apache HTTPD Reverse Proxies	Operational Maintenance
Moving Banner Database to Dedicated Server	Operational Maintenance
Move SSB8 to Tomcat	Operational Maintenance
Oracle Database Upgrade – Cognos	Operational Maintenance
Oracle Database Upgrade to 19c – ASU	Operational Maintenance
Oracle Database Upgrade to 19c – Cognos	Operational Maintenance
Oracle Database Upgrade to 19c – EIS	Operational Maintenance
Oracle Database Upgrade to 19c - Luminis	Operational Maintenance
OS Refresh – Windows Server 2008 R2 (EOL 1/2020)	Operational Maintenance
Remdesk Upgrade with VDI Solution	Operational Maintenance
SPOL Upgrade	Operational Maintenance
Timeclock Migration to the Cloud	Operational Maintenance
Update of PKI Certificate Services for Active Directory	Operational Maintenance
Weblogic (SO, SSO)	Operational Maintenance
Banner Data Defense – Network Encryption	Security
Decom LDAP0/LDAP1 Upgrade (RHEL 5 EOL)	Security
Onbase Upgrade 2020	Security
Upgrade Operating System from Linux 5.6	Security
Windows 10 – Phase 2	Security